



# End of Sale Notice

**Notification Date:** November 24, 2020

**Revision Date:** December 15, 2020

**Effective Date:** March 08, 2021

**Subject:** End of Sale – select models of J169 IP Phone

**Theatre/Region:** Global

## Revision History

Revision Date	Reason for change
November 24, 2020	Initial version
December 15, 2020	Updated to add J169 3PCC version

## Summary

Effective **on the dates shown below** Avaya will no longer sell (make commercially available) specific models of the J169 IP Phone. Avaya will respond to orders for the affected codes subject to availability of stock.

## Discontinued Order Codes and Migration Strategy

### Discontinued Codes: March 08, 2021 OR While Quantities Last

Material/Offer Code	Description
700513634	Avaya J169 IP Phone - includes phone, handset, cord, stand - does not include power supply - does not include Ethernet cable
700513635	Avaya J169 IP Phone TAA - includes phone, handset, cord, stand - Country of Origin = Mexico or Taiwan - does not include power supply - does not include Ethernet cable
700515189	J169 Encryption Disabled
700513636	Avaya J169 IP Phone 3PCC - includes phone, handset, cord, stand - does not include power supply - does not include Ethernet cable This model will NOT work with Avaya Aura® or Avaya IP Office™

Associated J169 material codes in the DaaS and DFPP offer will also be discontinued at the same time as the capex material codes



Offer	Material Code	Description	Material Code	Description
DAAS	400772	J169 IP PHONE NO PWR SUP SUBS 1YRMO	407648	J169 IP PHONE NO PWR SUP SUBS 1YRAN
DAAS	400773	J169 IP PHONE NO PWR SUP SUBS 3YRMO	407649	J169 IP PHONE NO PWR SUP SUBS 3YRAN
DAAS	400774	J169 IP PHONE NO PWR SUP SUBS 5YRMO	407650	J169 IP PHONE NO PWR SUP SUBS 5YRAN
DAAS	401703	J169 PHONE GSA NO PWR SUP SUBS 1YRMO	407684	J169 PHONE GSA NOPWR SUP SUBS 1YRAN
DAAS	401704	J169 PHONE GSA NO PWR SUP SUBS 3YRMO	407685	J169 PHONE GSA NOPWR SUP SUBS 3YRAN
DAAS	401705	J169 PHONE GSA NO PWR SUP SUBS 5YRMO	407686	J169 PHONE GSA NOPWR SUP SUBS 5YRAN
DFPP	347180	SA J169 IP PH NO PW SP RTS APR 3YMO		
DFPP	347456	SA J169 IP PH NO PW SP RTS 3YMO		

### Migration Strategy

Material/Offer Code	Description	Migration Strategy
700513634	Avaya J169 IP Phone - includes phone, handset, cord, stand - does not include power supply - does not include Ethernet cable	J169 UC users can migrate to J159 or J179.  J169 CC users can migrate to J179.
700513635	Avaya J169 IP Phone TAA - includes phone, handset, cord, stand - Country of Origin = Mexico or Taiwan - does not include power supply - does not include Ethernet cable	J169 3PCC users can migrate to J159 3PCC or J179 3PCC  J179 has an identical form factor as the J169, with a color display.
700515189	J169 Encryption Disabled	
700513636	Avaya J169 IP Phone 3PCC - includes phone, handset, cord, stand - does not include power supply - does not include Ethernet cable This model will NOT work with Avaya Aura® or Avaya IP Office™.	J159 has a smaller color primary display, and also has a secondary color display which can function as an expansion module.  Both J159 and J179 support the optional WiFi and Bluetooth module.



## Schedule

End of Sale Date	08-Mar-2021
End of Manufacturer Support for SOFTWARE *	08-Mar-2024
End of Manufacturer Support for HARDWARE *	08-Mar-2024
Last day to purchase system expansions	N/A
Targeted End of Services Support**	08-Mar-2027

\* Per Avaya Product Lifecycle Policy

\*\*Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

## Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

## Supply Availability

Avaya will make every effort to supply the discontinued models for all orders, but cannot guarantee product availability through the End of Sale date. Avaya reserves the right to manage and/or limit order quantities, or to cancel orders if supply is no longer available. Customer orders will be fulfilled on a first-come, first-served basis. If supply is exhausted prior to the targeted End of Sale date in this notice, Avaya will accelerate removal of the applicable product codes from price lists and associated order entry systems. If supply is no longer available requiring order cancellation, customers will be notified to re-order with the appropriate replacement order code.

## Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy